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## **uvex Safety Australia & New Zealand – Product Warranty Statement**

Quality is a core uvex value. Our products come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) or the New Zealand Consumer Guarantees Act (CGA), meaning that you are entitled to a replacement or refund for a major failure. In these circumstances, you may also be entitled to compensation for any other reasonably foreseeable loss or damage. If it is not a major failure, you are entitled to have the product repaired or replaced if it fails to be of an acceptable quality.

In addition to the protection customers have under ACL or CGA, uvex also offers a manufacturer's warranty for defective manufacturing or materials. The manufacturer's warranty does not cover excessive wear and tear or misuse of the product beyond normal or intended conditions. The manufacturer's warranty is void if the product has not been stored, used, or cleaned as per the manufacturer's instructions. Additionally, there may be a storage and usage period specified for certain products. This can be found in the "Instructions for use" accompanying each product. The service life of the product may depend on specific maintenance requirements. This can also be found in the "Instructions for use" accompanying each product. If the product is damaged, can no longer be cleaned or maintained, or past the storage and usage period, it should be discarded.

For warranty claims, the product should be returned to the place of purchase with evidence of purchase. If relying on the manufacturer's warranty, the product must be returned within six months from the date of purchase. The product will be assessed by an authorised uvex representative. uvex will replace or issue a refund for the product (when replacement is not possible) if it is found not to meet the guarantees under the ACL or CGA or uvex manufacturing standards.

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